

Hettich Magical Home Fest 2026 - Terms & Conditions

Campaign Validity: 10 September 2026 to 10 November 2026

1. Campaign Eligibility

1. The Campaign is open only to end consumers purchasing genuine Hettich products in India during the Campaign Period. Participation is limited to one entry per person during the Campaign Period.
2. Participants must be 18 years of age or above.
3. Participation is valid only after registration through the official Hettich campaign QR code at a Hettich Experience Centre.
4. The registered mobile number will serve as the participant's unique identification throughout the Campaign.
5. Employees of Hettich India Pvt. Ltd., its distributors, dealers, agencies, and their immediate family members are not eligible to participate.

2. Campaign Period

1. The Campaign is valid from 10 September 2026 (00:01 hrs IST) to 10 November 2026 (23:59 hrs IST).
2. Only invoices generated within the Campaign Period will be considered eligible.
3. Invoice uploads submitted after the Campaign closure or the communicated submission deadline may not be accepted.

3. Eligible Purchases

1. Only purchases of eligible Hettich products made from Hettich Authorized Dealers in India will qualify for the Campaign.
2. After successful invoice verification, the customer may select one reward from the rewards available under the applicable purchase slab. The selected reward is non-transferable, non-exchangeable, and cannot be redeemed for cash or any other benefit.
3. Purchase value will be calculated based on the final invoice value of eligible Hettich products from Furniture Fittings, Door Hardware, Built-in Appliances and Furniture Lights.
4. Taxes, installation charges, transportation charges, labor charges, and non-Hettich products will not be considered unless specified by Hettich.
5. Each eligible invoice qualifies for only one applicable reward.

4. Magic Lights Bonus Offer

1. Customers purchasing Hettich Magic Lights worth ₹25,000 or above as part of an eligible reward purchase will receive an additional gift worth ₹500.
2. The Magic Lights purchase must be included in the same eligible invoice.
3. Only one Magic Lights bonus gift is applicable per eligible invoice.
4. The bonus gift cannot be exchanged for cash.

5. Invoice Submission & Verification

1. Only original tax invoices will be accepted.
2. The uploaded invoice must clearly display dealer name, invoice number, invoice date and product details.
3. Blurred, incomplete, altered, duplicate, handwritten, tampered etc. invoices will be rejected. Any fake invoice, fake identity or above said reasons if been found then it will result in immediate disqualification without notice.
4. Hettich reserves the right to verify invoices with the issuing dealer before approving any reward.
5. Reward eligibility will be confirmed only after successful verification.

6. Reward Selection & Delivery

1. After successful verification, the applicable reward will be credited to the participant's campaign dashboard.
2. Participants can select their preferred gift from the available reward catalogue.
3. Gifts will be dispatched after successful gift selection, subject to serviceability.
4. Delivery timelines may vary due to circumstances beyond Hettich's control.
5. Gifts will be delivered only within India.

7. Gift Availability

1. All gifts are subject to availability and will be offered on a first-come, first-served basis.
2. If a selected gift becomes unavailable, Hettich reserves the right to provide an alternate gift of similar value.
3. Product images used in campaign communication are for illustrative purposes only.
4. Gift colours, models, brands, and specifications may vary based on availability.

8. Customer Consent: Company may publish participants names, city, username or any other information provided to Company by user without additional compensation.

8. Multiple Purchases & Reward Eligibility

1. Participants may upload multiple eligible invoices during the Campaign Period.
2. Each invoice can be used only once for claiming rewards.
3. Duplicate claims against the same invoice will be rejected.
4. Reward eligibility will be determined in accordance with the applicable Campaign rules for each eligible invoice.

9. Returns, Cancellations & Adjustments

1. If purchased products are cancelled, returned, exchanged, or refunded, the corresponding reward eligibility will be cancelled or adjusted.
2. If a reward has already been dispatched, Hettich reserves the right to recover the reward or its equivalent value.

10. Fraud Prevention

Hettich reserves the right to disqualify any participant involved in fraudulent activity, including fake invoices, duplicate submissions, or misuse of registration details.

11. Non-Transferability

1. Rewards cannot be exchanged for cash.
2. Rewards cannot be transferred to another person after verification.
3. Rewards cannot be substituted except by Hettich where necessary.

12. Dealer Participation

1. Purchases must be made only through Hettich Authorised Dealers in India.
2. Hettich Experience Centres facilitate product guidance but are not responsible for dealer billing processes or invoice issuance.

13. Communication Consent

Participants consent to receiving campaign-related communication from Hettich through SMS, WhatsApp, phone calls, or email.

14. Limitation of Liability

Hettich shall not be responsible for incorrect information, upload failures, courier delays, technical interruptions, or loss/damage after delivery. In any case Company's liability shall be not more than Rs.1000/-

15. Right to Modify the Campaign

Hettich India Pvt. Ltd. reserves the right to modify, extend, suspend, or withdraw the Campaign or amend these Terms & Conditions without prior notice.

16. Final Decision

All decisions made by Hettich regarding eligibility, verification, reward allocation, and dispute resolution shall be final and binding.

17. Governing Law

This Campaign shall be governed by the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts of New Delhi.